

Rolls-Royce



MAKING A DIFFERENCE DURING COVID-19

Even during the COVID-19 pandemic, Rolls-Royce continues to ensure world-class support for our global customer base.

Andy Robinson, SVP Customers and Services -Business Aviation, Rolls-Royce, said: "In the past few months, our On Wing Service team has performed multiple mobile repair jobs, all while observing the appropriate social distancing and clean, safe working practices. In fact, we have fulfilled every customer field service request, except where travel was forbidden. As our missionized operators and humanitarian flights continue to operate, we are pleased to report that through our 24/7 support we have achieved zero missed trips despite the challenging logistical situation at this time."

As part of our IntelligentEngine vision we are also further expanding the use of immersive Virtual Reality technology for customer training. The latest addition to the remote training programme is an instructor-led distance learning course, providing a comprehensive overview of the construction, design and operation of the Rolls-Royce BR725 engine that powers Gulfstream's current flagship G650 business aircraft family. After completion of this comprehensive two-day training course, participants will be able to service the engine and undertake non-routine maintenance.

THANK YOU!